

Refund Policy

Refunds (if applicable)

Refunds are only applicable on the following conditions:

- Campaign is cancelled
- Extra money billed after the campaign

Once your campaign has ended, we will send you an email to notify you have unused amount in your account which can be refunded. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at support@sociafluence.com